

**SEMINAR**

# Community Capacity Building & the Development of Social Infrastructure at the Neighbourhood Level

Anne Gloger

**Thursday, December 4, 2008, 2–4 p.m.**  
**Room 2125, Sidney Smith Hall, 100 St. George Street**

[www.urbancentre.utoronto.ca/communitydevelopment.html](http://www.urbancentre.utoronto.ca/communitydevelopment.html)

Kingston Galloway is one of the City's "priority neighbourhoods" – pockets of our City where people live in poverty, and places that lack the social supports available in other parts of the City. Priority neighbourhoods were first identified in the *Strong Neighbourhoods* report prepared by the City and United Way in 2004.

Concurrently with the development of the Strong Neighbourhoods strategy, the community of Kingston Galloway/Orton Park began to develop a new "hub" model for service delivery. This model became the East Scarborough Storefront, a template for cooperative infrastructure in priority neighbourhoods.

Over the past eight years, the Storefront has worked with two other networks: Residents Rising, a grassroots resident network, and Neighbourhood Action, a City-led initiative. Together, these three networks have created effective social infrastructure that is now the foundation for exciting change in Scarborough.

Anne Gloger will look at how cooperation, collaboration, and coordination have built a foundation in Kingston Galloway/Orton Park, resulting in momentum for change. She will also explore the potential impact of building strong neighbourhood social infrastructure.

*Anne Gloger has been developing non-profit partnerships for 16 years in Kitchener and Toronto, working with three levels of government, faith groups, service clubs, schools, and social services agencies. Since 2001 she has been developing and managing a successful 35-agency partnership: the East Scarborough Storefront. In 2003, recognizing the complexities of managing unincorporated non-profit organizations, she, with the support of a number of partners, authored a book The Partnership/Trustee Journey. In 2007 Anne was nominated by the community and later received the William P. Hubbard award for race relations.*